



UNIVERSITY *of*
WORCESTER

CLOSED CIRCUIT TELEVISION

Report

August 2025 – July 2026



INTRODUCTION

Description of the scheme

The University of Worcester CCTV system consists of 388 cameras that are installed at strategically positioned locations in the following areas:

- St Johns Campus
- City Campus – including Jenny Lind Building, Art House and Hive exterior.
- Severn Campus – including University Arena, Elizabeth Casson Building Riverside Building, The Elizabeth Garrett Anderson Building and Dukes Building.
- Lakeside Campus

The system is monitored by trained and dedicated licensed Control Room Operators.

System Operation

Dedicated staff who have obtained the CCTV Public Space licence, in accordance with the Private Security Industry Act 2001, monitor the system. The system is operated and managed in accordance with current legislation and detailed CCTV Codes of Practice and Operational Procedures Manual.

Ownership

The scheme is owned by the University of Worcester who are responsible for the management, administration, and security of the system. The owners manage the system and ensure the protection of individuals and the public by complying with the Codes of Practice. [CCTV_policy.pdf \(worc.ac.uk\)](http://worc.ac.uk/CCTV_policy.pdf)

Purpose of the System

- To help reduce the fear of crime.
- To help deter crime, detect crime and prevent crime.
- To deter and detect anti-social behaviour.
- Providing assistance and reassurance to the public in emergency situations.
- Providing high quality evidence which may assist in the detection of crime and the apprehension and prosecution of offenders.
- Providing assistance with issues relating to public safety and health.
- To enhance community safety.
- To assist the Local Authority in its enforcement and regulatory functions.
- For the maintenance of Public Order.

REPORT CONTENT

To comply with the recommendations contained in BS7958 – Closed Circuit Television (CCTV), Management and operation, Code of Practice. This British Standard gives recommendations for the operation and management of CCTV within a controlled environment such as a control room. The University of Worcester will produce an annual report, which will be publicly available on the University website.

As the University Community Forum meets quarterly, a shortened version of this report has been produced to share with colleagues at the meeting. This will enable feedback prior to the annual report being published.

Data is now being captured in a different format and therefore this report will have information for the year 25/26 to be compared with the year 24/25. Reporting months have changed slightly so that the period now is from August to July to coincide with the external audit.

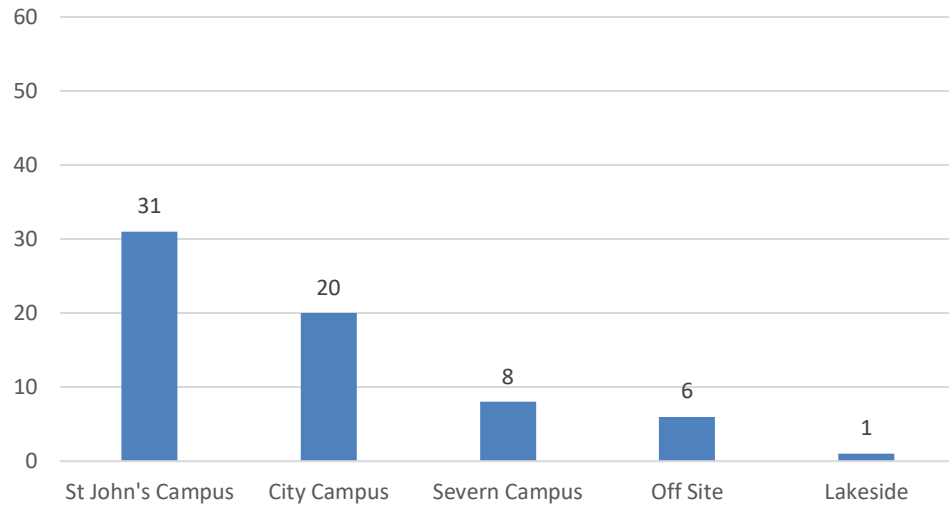
For best practice, this report includes the following information:

1. The number of incidents recorded by the scheme which are not necessarily student perpetrators.
2. Types of crime in the area covered by the scheme.
3. An assessment of the scheme's impact on its objectives, including:
 - Types of crime
 - The number of reviews of footage by Law Enforcement, authorised agencies, or University staff
 - Key locations of activity
 - The number of incidents for the previous reporting period

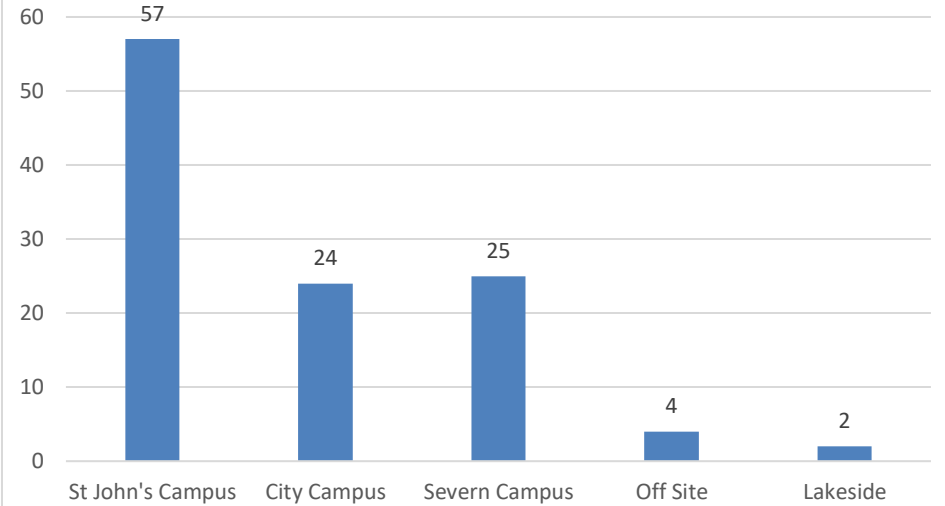
The statistics for this reporting period are as follows:

Key Locations of Activity

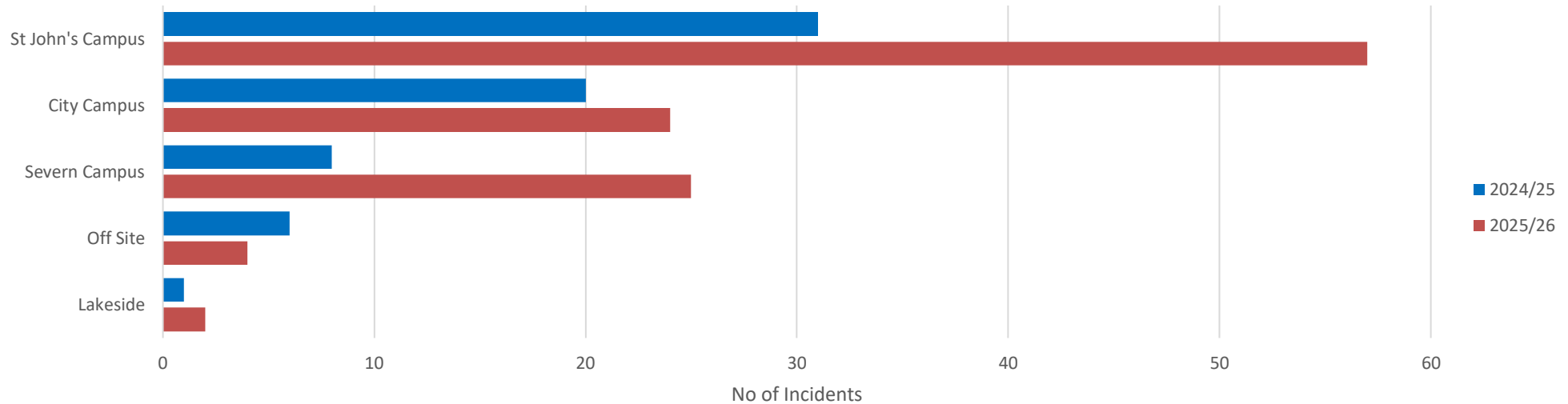
Incidents Per Site 2024/25

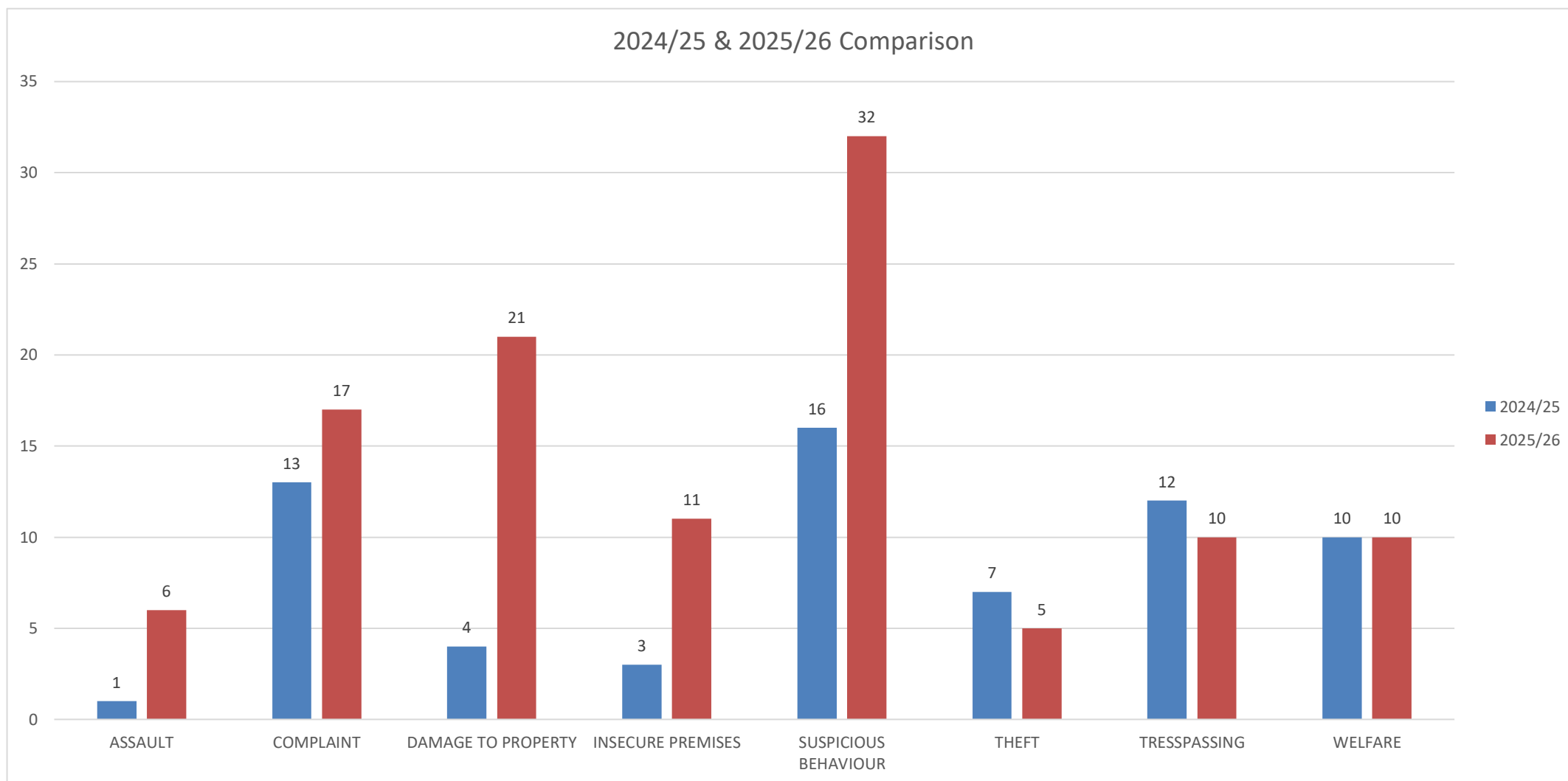


Incidents Per Site 2025/26

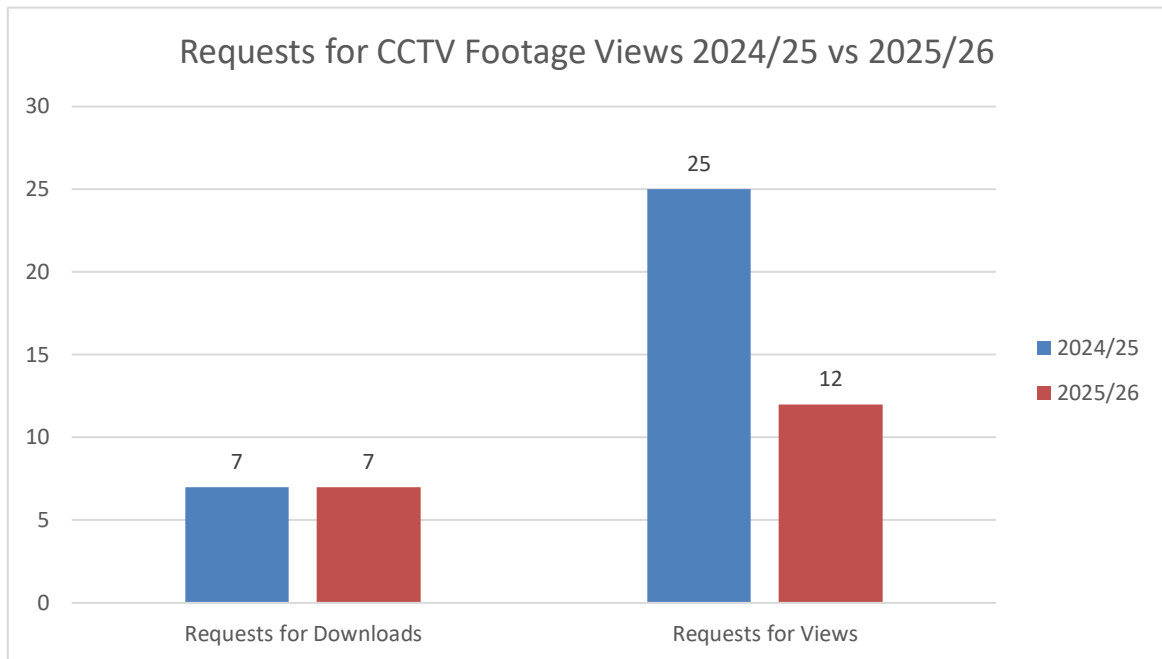


Incidents Per Site 2024/25 vs 2025/26

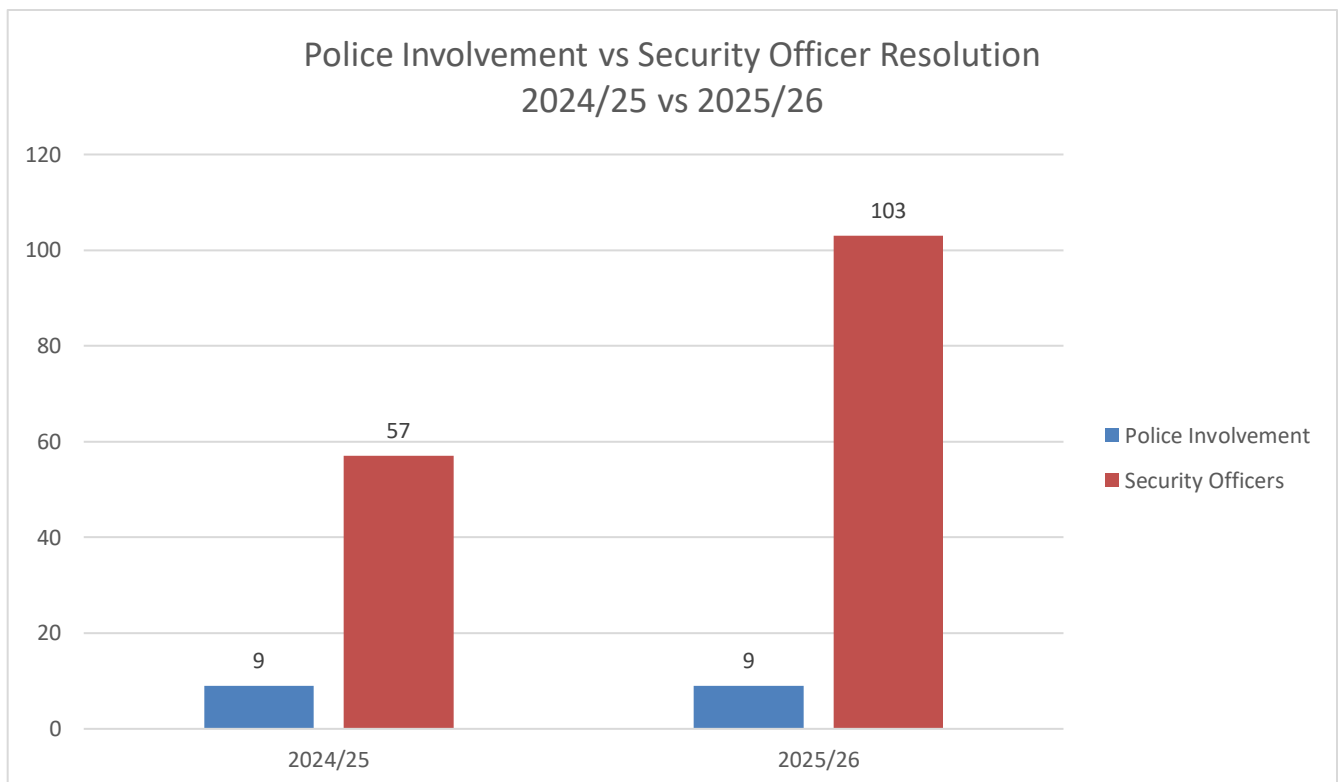




Images either downloaded to CD or just reviewed



Number of CCTV incidents dealt with and by whom:



REPORT OBSERVATIONS

Incidents: Both St Johns Campus and Severn Campus have seen a significant increase in the reporting of incidents. St Johns Campus is mainly down to minor misbehaviour between students within the Halls of Residence and dealt with by the Student Behaviour Review Board (SBRB). As Severn Campus now has increased student activity with the Dukes Building opening, and later teaching, this has contributed to the increased reporting of incidents. All the incidents are followed up and, in most cases, resolved without further action.

Damage/Suspicious Behaviour: Both categories have seen a significant increase this year. The damage will relate to an increased number of vehicle incidents during this period across all campuses. This could either be physical damage or a collision. Suspicious behaviour is mainly related to St Johns Campus and Severn Campus where the increased activity during the evenings has been monitored closely. With the ever-increasing usage on Severn Campus, it will attract this sort of behaviour, especially during the quieter hours.

Insecure Premises: This has increased again this year but as all our buildings are now covered by CCTV and alarms they are responded to immediately and secured. If CCTV has captured this, it's more than likely been verbally reported first and then checked via CCTV. The number remains low and is a good indication that all buildings are regularly checked for security.

Assaults: As our CCTV system now covers a substantial area of public space, which includes routes to and from the City Centre and therefore this incident type will increase as we expand our CCTV. These incidents captured on the system are quickly reviewed by the Police then often used as evidence.

Captured Incidents: Although this is not shown as a category above it's important to note the bookmarking of incidents that happen daily and this is always on the increase yearly given the expansion of CCTV. It is mainly due to increased CCTV surveillance, Police requests for assistance and our own Health & Safety requirements. Although these incidents are captured, not all of them result in images being released to a third party.

Release of Images: There's not been any change in the requests for releasing footage this period although the requests for viewing have increased by 50%. The requests for viewing will be attributed to Health & Safety and Police requests. For Security it will be due to increased reporting of incidents around Suspicious Behaviour across the various sites, which, has also been supported by our internal reporting system. It should be noted some of downloaded footage requests have led to criminal convictions for crimes committed within the community.

Conclusion:

As we continue to expand the CCTV across all University sites it continues to reassure staff, students, and the public about community safety. CCTV technology over the past 12 months has advanced considerably and investing in the system has enabled us to utilize the features available and become a strong deterrent against crime and reinforce our commitment to the safety of all those who use our campuses and beyond. AI will further advance the safety features around CCTV, which will be the next stage of improvements. The University prides itself on achieving its Certification of British Standard which demonstrates the quality of the equipment and how it is managed.

If a member of the public wishes to make a complaint about the system, they may do so through University of Worcester's complaint procedure. Copies of the Complaints procedure are available by writing to:

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