



CLOSED CIRCUIT TELEVISION

Report

August 2024 – July 2025



INTRODUCTION

Description of the scheme

The University of Worcester CCTV system consists of 388 cameras that are installed at strategically positioned locations in the following areas:

- St Johns Campus
- City Campus – including Jenny Lind Building, Art House and Hive exterior.
- Severn Campus – including University Arena, Elizabeth Casson Building Riverside Building, The Elizabeth Garrett Anderson Building and Dukes Building.
- Lakeside Campus

The system is monitored by trained and dedicated licensed Control Room Operators.

System Operation

Dedicated staff who have obtained the CCTV Public Space license, in accordance with the Private Security Industry Act 2001, monitor the system. The system is operated and managed in accordance with current legislation and detailed CCTV Codes of Practice and Operational Procedures Manual.

Ownership

The scheme is owned by the University of Worcester who are responsible for the management, administration, and security of the system. The owners manage the system and ensure the protection of individuals and the public by complying with the Codes of Practice. [CCTV_policy.pdf \(worc.ac.uk\)](http://worc.ac.uk/CCTV_policy.pdf)

Purpose of the System

- To help reduce the fear of crime.
- To help deter crime, detect crime and prevent crime.
- To deter and detect anti-social behaviour.
- Providing assistance and reassurance to the public in emergency situations.
- Providing high quality evidence which may assist in the detection of crime and the apprehension and prosecution of offenders.
- Providing assistance with issues relating to public safety and health.
- To enhance community safety.
- To assist the Local Authority in its enforcement and regulatory functions.
- For the maintenance of Public Order.

REPORT CONTENT

To comply with the recommendations contained in BS7958 – Closed Circuit Television (CCTV), Management and operation code of Practice This British Standard gives recommendations for the operation and management of CCTV within a controlled environment such as a control room the University of Worcester will produce an annual report, which will be publicly available on the University website.

As the University Community Forum meets quarterly, a shortened version of this report has been produced to share with colleagues at the meeting. This will enable feedback prior to the annual report being published.

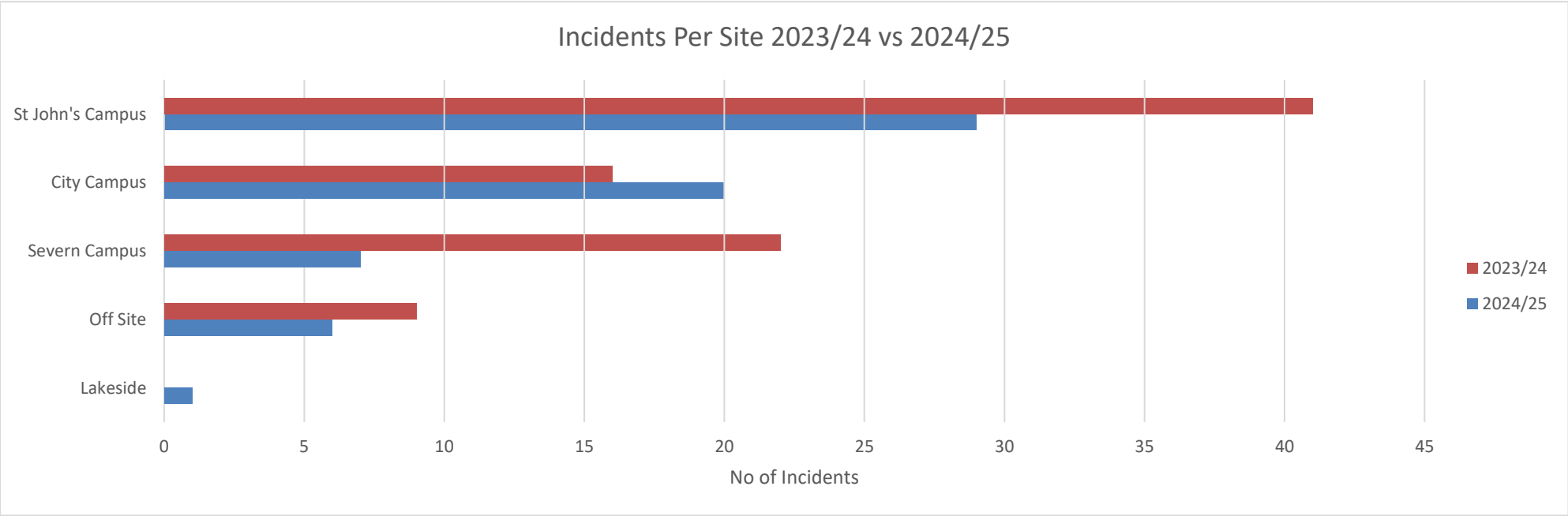
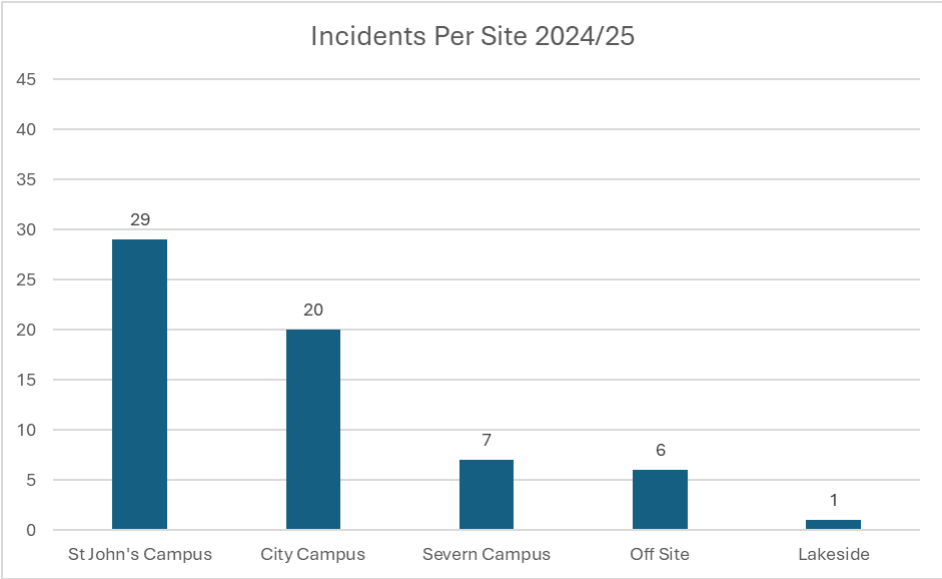
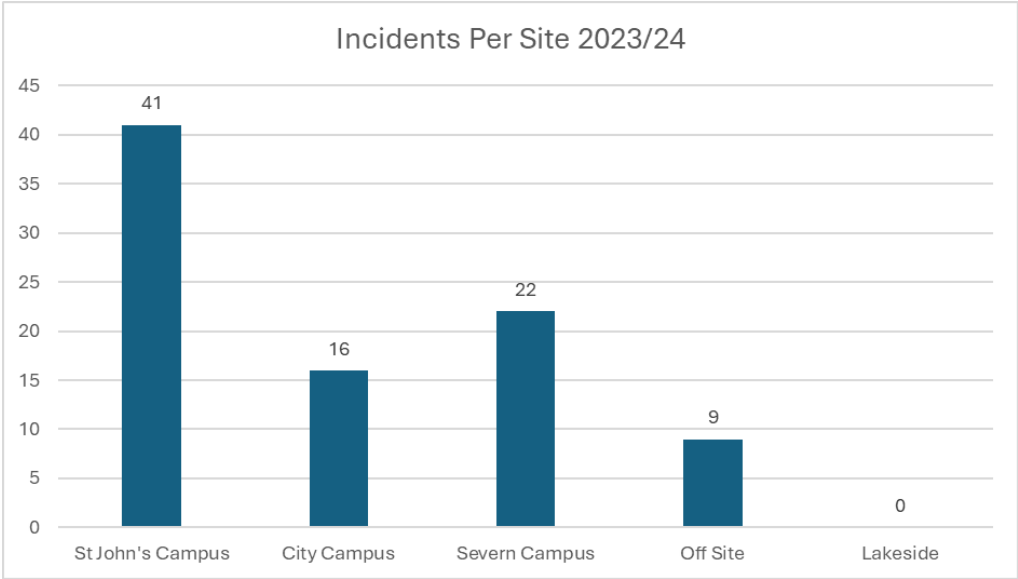
Data is now being captured in a different format and therefore this report will have information for the year 23/24 to be compared with the year 24/25. Reporting months have changed slightly in that we are now from August to July to coincide with the external audit.

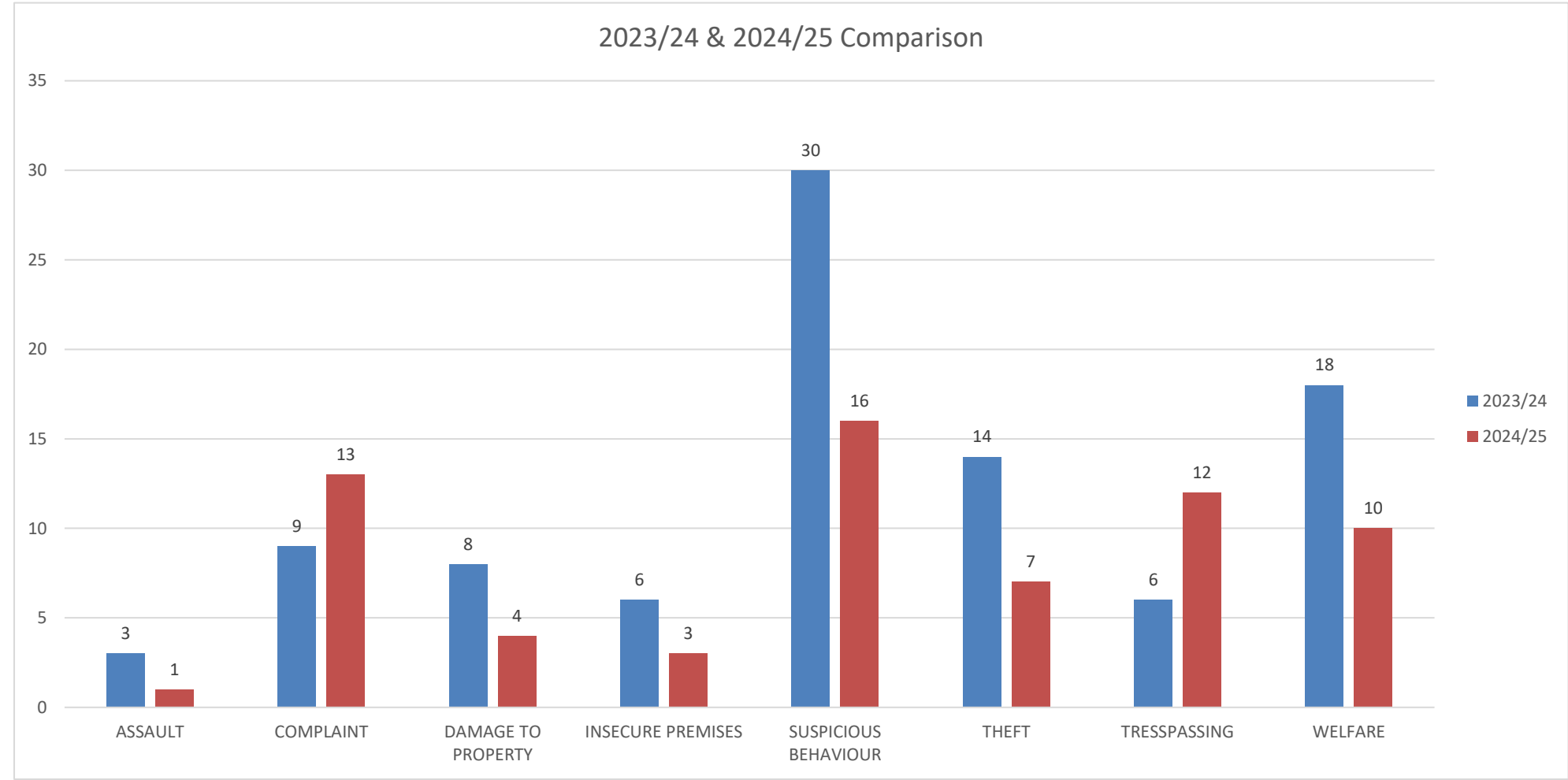
For best practice, this report will include the following information:

1. The number of incidents recorded by the scheme which are not necessarily student perpetrators.
2. Types of crime in the area covered by the scheme.
3. An assessment of the scheme's impact on its objectives, including:
 - Types of crime
 - The number of reviews of footage by Law Enforcement, authorised agencies, or University staff
 - Key locations of activity
 - The number of incidents for the previous reporting period

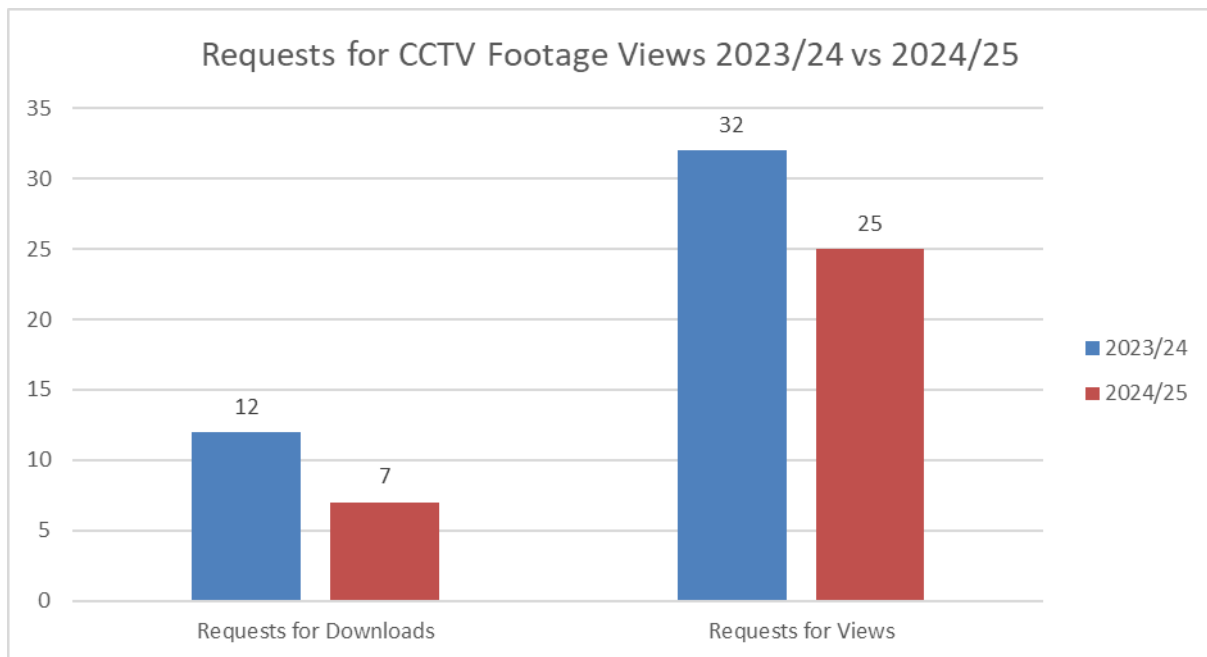
The statistics for this reporting period are as follows:

Key Locations of Activity

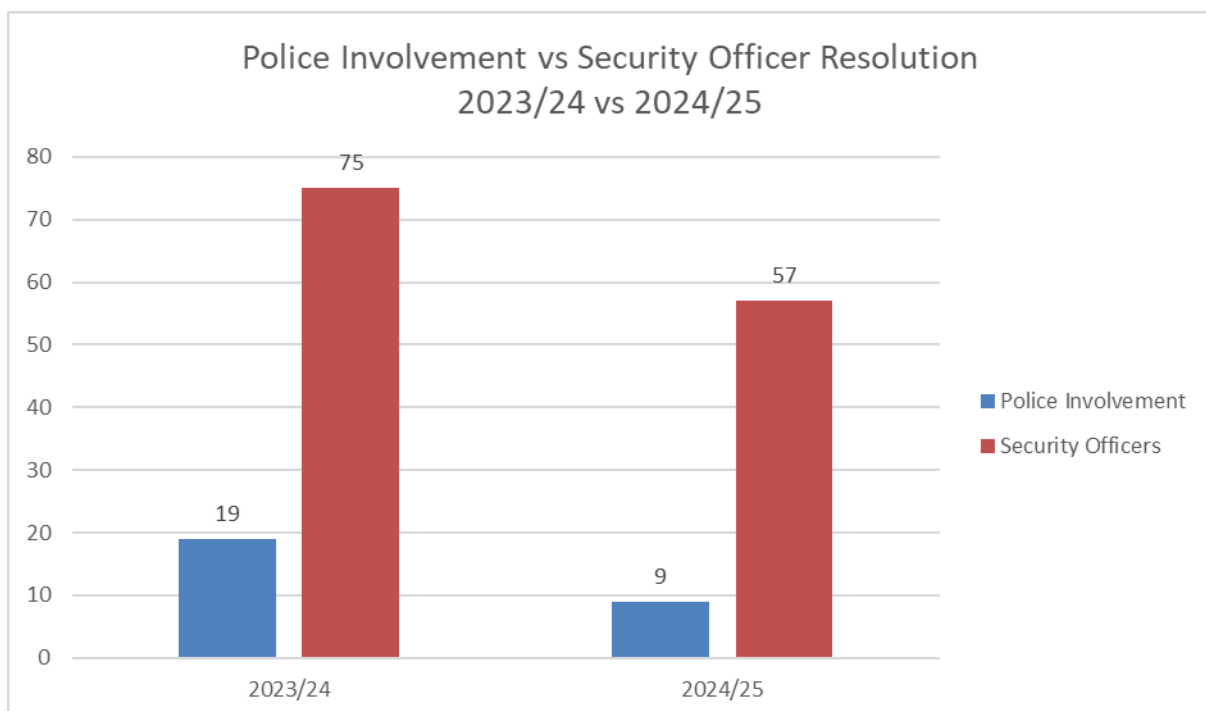




Images either downloaded to CD or just reviewed



Number of CCTV incidents dealt with and by whom:



REPORT OBSERVATIONS

Thefts/Welfare: Both categories have seen a significant reduction over the past 12 months. This could well be down to the fact the users of our Campuses are aware of the presence of CCTV and know it can be used as evidence if requested by the victims of such a crime or to help clarify situations when experiencing different types of welfare issues.

Insecure Premises: As all our buildings are now covered by CCTV it's rare for us to have occasions when premises are insecure. If CCTV has captured this, it's more than likely been verbally reported first and then checked via CCTV. The fact this number is so low is a good indication the buildings are regularly checked for security.

Complaints/Behaviour: Our CCTV system has continued to grow across various sites so there would naturally be an increase in complaints. This year it's minimal increase but this should be expected to increase next year. Behaviour has nearly halved this year, and this will without doubt be a result of the awareness of CCTV around our Campuses.

Downloaded Footage: There has been a small decrease in both downloading and viewing footage and as our crimes statistics for the University are low it does not come as any surprise. The main activity for both these categories is attributed to vehicle incidents and Health & Safety issues.

Release of Images and dealing with incidents: These figures show just under a 50% drop in the releasing of footage, that said, the more serious incidents where footage is more related to crime the outcome has led to criminal convictions. With increased CCTV coverage of public space and the fact our security staff operate out in the community it has resulted in the team resolving a considerable number of issues, albeit fewer than last year.

Conclusion:

CCTV continues to reassure staff, students, and the public about community safety. Many of the activities show a decrease in numbers and given the success of some of the CCTV related criminal convictions, it's clear there is an awareness amongst the staff, students and the local community of the system the University has in place. The University prides itself on achieving its British Standard (BS7958) which demonstrates the quality of the equipment and how it is managed.

If a member of the public wishes to make a complaint about the system, they may do so through the University of Worcester's complaint procedure. Copies of the complaint's procedure are available by writing.

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