

Listening skills

activities

- Activity 1: LISTENING
- Activity 2: ACTIVE LISTENING ROLE PLAY

Activity 1: LISTENING

Q. How do you know when someone is truly listening to you?Q. How do you know when someone isn't listening to you?Collect the ideas from the group

Activity 2: ACTIVE LISTENING ROLE PLAY

Using the SOLER approach undertake the Role Play activity: PRACTICE – SHORT LISTENING ACTIVITY – 2's or 3's Talk for 2 minutes on a topic of interest – the listener re-flects back (same words) BUILD RAPPORT AS WELL

3 good steps:

- 1. Let me confirm?
- 2. Summarise the key facts.
- 3. Did I get that right?

For further details about the mentor programme, please contact Val Yates Director of Access and Inclusion 01905 855554 Visit the Access & Inclusion webpages at: www.worcester.ac.uk/discover/accessinclusion

