

Leading and Managing Quality Improvement

MSAP4072

A requirement of all health and care professionals is to deliver safe, high quality, cost-effective care. Through critical consideration, this module aims to equip students with the knowledge and skills required to ensure they and their respective organisations can fulfil their obligations for high quality care. Students will critically explore the key factors contributing to quality and the underpinning principles of quality improvement and patient safety. The focus of this module aims to enable students to become effective quality improvement leaders within their respective organisations.

Students will need an understanding of effective leadership before starting this module and so we recommend that students undertake MSAP4071 (Leading and Managing People) first. Students without this grounding will be advised to undertake some recommended reading.

Content may include:

- The domains of quality and quality improvement
- Leading improvement
- Delivering improvement/ Project management
- Stakeholder engagement and co-design/experience based design principles
- Components of good design
- Customer relationship management and designing optimal human experiences; as distinct from designing processes or services, or simply seeking opinions or satisfaction
- Process and value stream mapping
- Measurement for improvement, variation and reliability
- Complexity and systems theory
- Human factors and safer systems
- Innovation, spread, diffusion and sustainability

Students may introduce their own content according to their discipline and speciality.

Assessment:

The assessment strategy for this module is in the form of a 4,000 word essay and a seminar presentation which will enable participants to link contemporary and relevant applied change theory to 'real world' change management and quality improvement.

Further Information

For information please go to www.worcester.ac.uk and click on courses and departments, then course search and the MSc Advancing Practice is in the A-Z of courses list.

In any given year the availability of optional modules will depend on student numbers and in the event of an optional module not being able to run due to a low number of students registering for that module, students will in these circumstances be able to choose an alternative optional module or the negotiated study module as an alternative (where appropriate, and subject to the approval of the Programme Lead)

Module Leader

Dr Frances Howie

Credits

Level 7, 40 Credits

Dates

MSc Advancing Practice Academic
Induction Days for New Students -
Semester 1 – 20 September 2018
Semester 2 – 17 January 2019

23, 30 January 2019
6, 13, 20, 27 February 2019
13, 20, 27 March 2019
3, 10 April 2019
1 May 2019

(10.00 – 15.00)

This is a 'blended learning' module but will still need study leave.

To enrol or to check availability

Please contact Registry Admissions, Team C on tel: 01905 855111 or e-mail: admissions@worc.ac.uk

Some modules may be funded by the NHS and therefore you may need to complete 2 application forms:

- A University of Worcester Application Form
- Study Leave Form

Study Leave Form

All students employed by a Worcestershire NHS Trust or Wye Valley NHS Trust have to complete a study leave form (or equivalent) if they want (a) to study in works time, or (b) want the Trust to fund or part fund the course, or both.

Please ensure that funding for your study leave has been authorised by the Education lead for your Trust, before submitting your application, together with your study leave form.

General Module Enquiries

Please contact Allied Health and Social Sciences Administrator on tel: 01905 542224 or e-mail: cpdinfo@worc.ac.uk